



# WHY FOXIT ESIGN IS A TOP ELECTRONIC SIGNATURE SOLUTION IN HEALTHCARE



**WHITE PAPER**

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## INTRODUCTION

Electronic signature software offers a simple solution to the growing needs of healthcare providers to collect signatures on essential patient and administrative documents in a convenient, secure, and compliant manner. Whether patients are being seen in person or online, by implementing an electronic signature software such as Foxit eSign, healthcare providers can seamlessly complete day-to-day requirements, transform their paper workflows, and offer critical patient care faster.

Below, we'll identify key reasons why more healthcare organizations are turning to Foxit eSign for their electronic signature needs and how they can benefit from this digital solution.

 **Capterra**  
★★★★★  
5/5

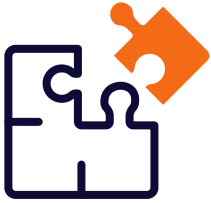
**GetApp**  
★★★★★  
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**Software Advice**  
★★★★★  
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★★★★★  
4.7/5



# BENEFITS AND USE CASES



## MORE COMPLIANT

For anyone working in the healthcare industry, compliance is a must. With data and the handling of protected health information (PHI), HIPAA and CMS, various strict and nuanced protection and privacy laws must be adhered to. Electronic signing solutions through providers like Foxit eSign ensure compliance needs can be more easily met through detailed documentation standards that include source and identity verification, encryption keys, hash algorithms to lock documents, and other signature technology that supports compliance. Additionally, we feature advanced auditing that tracks each document's movement and signing



## BETTER SECURITY CONTROL

Security efforts are essential with electronic signatures being used in the healthcare industry. Because most of the information shared by patients is sensitive and confidential, it's important that the right security protocols are in place. Foxit eSign features methods like encryption, signing certificates, audit trails, and more to ensure the security of all documents signed using our platform.



## FASTER BILLING AND REDUCED COSTS

It's essential that billing processes are streamlined as much as possible in healthcare institutions. Various providers and procedures are often being simultaneously billed for, as well as patients paying privately and reimbursement being sought from insurance companies, meaning billing departments require methods in which they can quickly and accurately obtain payment. By utilizing electronic signature solutions, like Foxit eSign, healthcare billers can quickly send bills for approval, track signatures and completion, and get paid faster. Additionally, by skipping the traditional paper methods, healthcare practices can save a hefty sum on paper, printing, and mailing costs.



## STREAMLINED WORKFLOW AND APPROVALS

Efficiency is the name of the game in the healthcare industry. At any given time, multiple forms, approvals, and records are being prepared, reviewed, and exchanged for just a singular patient. Foxit eSign helps healthcare providers facilitate a more streamlined paperwork process to support streamlined workflows and faster patient approvals. By digitizing and emailing forms and HIPAA privacy policy agreements, signing and sending prescriptions electronically, and completing and storing electronic health records (EHR), healthcare professionals have the opportunity to maximize efficiency and get more done faster.



## IMPROVED PATIENT CARE

Methods for improving the patient experience are at the forefront of many healthcare providers' minds. By implementing smart solutions like electronic signatures, providers can simplify and personalize the experience for patients, as well as ensure vital medical needs are handled promptly. eSigning provides a way for patients to sign at their convenience, for physicians to bring signing directly to a patient's bedside, and for hospitals and doctor's offices to ensure crucial medical procedures can be approved quickly for patients in need.

## FEATURES AND CAPABILITIES



## HIPAA, CMS, AND INDUSTRY COMPLIANT

HIPAA and CMS compliance is a must for those in healthcare. Foxit eSign understands the detailed requirements that must be met and simplifies compliance with intuitive solutions.

- **HIPAA and CMS Compliance:** Foxit eSign is certified HIPAA compliant and can help ensure you and your patient's private and sensitive documentation are always within regulation. We provide identity verification tools, such as multi-factor authentication (MFA), dynamic encryption, and strict adherence to HIPAA electronic safety and security standards.
- **Easier and More Accurate Audits:** When under the scrutiny of HIPAA, CMS, or other audit procedures, having your signed files ready, accessible, and traceable is key. With Foxit eSign, you can not only prove signing histories with our detailed audits and certificates of completion, but you can also locate documents quickly through your organized account files, cloud storage, or local FTPA servers.



## DYNAMIC SECURITY AND VISIBILITY CONTROLS

Stringent security protocols are expected and prioritized in healthcare for all documents being managed. Foxit eSign's signing solution is built to enforce maximum security at all times, as well as place intuitive document security features into the hands of administrators and healthcare workers.

- **Control Viewership:** Maintaining visibility control over private EHR and PHI is essential for healthcare organizations. Foxit eSign makes visibility control easy with simplified tools for establishing user viewing permissions.
- **Dedicated Security:** With Foxit eSign, stringent SOC 2 Type 2 compliance and AICPA trust principles of privacy, confidentiality, security, processing integrity, and availability are strictly enforced with all documents. Additionally, we ensure optimal security and privacy with our strict network security rules and firewall controls, along with 256-bit encryption.
- **Trusted Data Centers:** We maintain local data residency with trusted SOC 2 Type 2 and PCI compliant U.S. and E.U. data centers.
- **Legally-Binding:** We are fully compliant with all E-SIGN and UETA regulations, ensuring your documents are legally-binding and can easily comply with HIPAA laws pertaining to electronic signatures and digital documents.
- **Tamper-Evident Signing:** All signatures are encrypted and locked following completion to prevent further changes. Additionally, our detailed audits track all movements, IP addresses, changes, and email addresses throughout the process to ensure validity.

- **Knowledge-Based Authentication (KBA):** The utilization of security elements like Foxit eSign's KBA and MFA features are not only preferred but often required by industry regulatory authorities.



## IOS SIGNING

For many of our signers in healthcare, mobile signing is a must – especially since remote healthcare visits and solutions have become increasingly popular. Our iOS application was designed to offer full-scope electronic signing on the Apple device of your choice.

- **Full Functionality:** Foxit eSign's iOS app is designed to provide users with a full electronic signature process on-the-go without losing any functionality from the browser-based app.
- **Offline Mode:** Continue preparing, signing, and managing documents even when disconnected from the internet by using offline mode – simply sync and send once connected.



## SECURE AND OPTIMIZED DOCUMENT STORAGE AND MANAGEMENT

Not only can healthcare organizations more easily collaborate on electronically signed documents with Foxit eSign, but they can feel confident that contained PHI will always remain safe and secure.

- **Store with Foxit eSign:** Store documents as they are completed in your secure Foxit eSign account. Here, you can easily control viewership and access by users as well as rely on our steadfast 24/7 security.
- **Upload to Cloud Storage:** Automate storage and send your documents straight to your favorite cloud storage platform, like Google Docs or Dropbox.
- **Download to Local SFTP Servers:** When you prefer to store locally, you can auto-sync and download completed documents automatically to your own SFTP servers for easy access.





## SIMPLIFIED DOCUMENT CREATION

In healthcare, the same forms are often used repeatedly. With Foxit eSign, we understand that simplifying and streamlining form completion is essential for healthcare providers and their patients.

- **Supports Many File Types:** Easily upload your essential documents in practically any file format and convert to PDF in a snap, including DOC, DOCX, XLSX, XLS, PPT, PPTX, CSV, TXT, RTF, and PNG.
- **Add Form Fields Effortlessly:** Drag and drop signature, date, data, checkbox, and other fields onto any form for quick and easy document creation.
- **Reusable Template Creation:** Save commonly used forms faster by creating templates in your personal template library for quick and easy sending. Or, send forms and documents conveniently by utilizing our premade template library to customize and send common healthcare forms.
- **Replaceable Templates:** Updating documents has never been easier than with Foxit eSign! Simply use our template file replacement tool to update templates in seconds.
- **Template Rules Combined with Smart Tags:** Use smart tags to derive name, email, and other information from persons, allowing the bypassing of repetitive manual entry.



## COMPLETE INTEGRATION CAPABILITIES

Utilizing software that can fully and seamlessly integrate into your software and favorite apps is a huge plus for healthcare organizations. With Foxit, you can use Zapier to set up integration workflows in a few clicks with thousands of popular apps like Google Drive and Salesforce, or take it a step further and fully integrate e-signing into your platforms and software with our custom API.

- **Embeddable Forms:** Use pre-generated code to quickly and easily embed signable forms into your website.
- **Zapier:** Automate signing tasks and processes by using pre-built integrations available for 1000s of popular applications.



- **Purpose-Built API:** Incorporate the optimal signing solution for your healthcare organization by integrating our software into your platforms using our powerful purpose-built API that offers custom solutions to fit your needs.



## EASY TO USE

The Foxit eSign user interface and features are intuitively designed to not only be convenient for both senders and signers, but also facilitate faster onboarding for employees and recipients alike.

- **Minimal Instruction and Training:** Foxit eSign's user interface is intuitively designed to limit the need for exhaustive or confusing onboarding and training. Our user-friendly layout allows for frustration-free use while maintaining robust and helpful features.
- **Remind Options:** Detailed views give you perspective on where your document signing process is at all times. Plus, you can ensure the timely completion of your document by sending reminders to signers.
- **Parallel Workflow-Based Walkthrough:** Optimize your tasks with our intuitive, parallel, and sequential signing process that fluidly guides you from template creation to sending and storing for a more streamlined and efficient experience for healthcare staff and patients.



## COMPLETE CUSTOMER CARE

Foxit eSign understands the need for unique solutions in the healthcare industry and ensures that customized guidance and support is provided every step of the way.

- **24/7 Support:** We work on your schedule. Contact our customer service for assistance 24/7 by phone, chat, email, or ticket.
- **Custom Solutions:** Our support representatives are highly trained, knowledgeable, and skilled in problem-solving and solution identification. Whether you have questions, have encountered a problem, or simply need guidance on the most effective way to perform a certain function – we've got you covered. Additionally, we offer daily webinars for beginners and for more advanced users.