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How **Swansea University** streamlined document workflows using Foxit



CASE STUDY

How Swansea University streamlined document workflows and reduced costs with Foxit PDF Editor

Swansea University, a renowned research-led institution established in 1920, is home to over 20,000 students and staff and offers a wide range of educational programs and industry collaborations.

The university faced escalating costs and complexities with its existing PDF solution, Adobe Acrobat. They needed a more affordable, efficient, and user-friendly PDF editor to handle document workflows across various departments.

After researching multiple options, Swansea University implemented Foxit PDF Editor. The Editor provided all the necessary tools, an intuitive interface, and seamless integration with existing workflows.

Implementing Foxit PDF Editor yielded remarkable results for Swansea University. The university achieved significant cost savings, simplified document management processes, and enhanced user satisfaction by shifting to Foxit PDF Editor.

“Foxit PDF Editor has not only saved us money but also streamlined our document workflows across departments, making it easier for our staff to handle PDFs.” -Swansea University Representative.



About Swansea University: A world-class university in need of a capable pdf tool

Swansea University, located in South Wales, UK, is a prestigious institution known for its strong emphasis on research, innovation, and industry collaboration. The university has a diverse community of students and staff and is committed to delivering high-quality education and advancing knowledge in various fields.

Multiple departments at Swansea University rely heavily on PDF tools for editing, annotating, and sharing documents. The university was struggling with the high costs and limited scalability of Adobe Acrobat, so it was time for a new solution. They required a cost-effective alternative that could meet staff needs with minimal disruption.

The challenge: Finding a cost-effective PDF solution without compromising on features

The first step was scouting out and comparing PDF solutions that might suit the university's needs. Swansea University needed a PDF solution that would:

- ✔ Reduce the cost burden of expensive subscription-based software
- ✔ Provide an easy-to-use interface to reduce the learning curve for staff across different departments
- ✔ Enable efficient document editing, sharing, and signing workflows

The university was unable to expand access to more users due to the high costs of the existing software. Additionally, managing multiple licenses and subscriptions was time-consuming and inefficient for the IT department.

Unfortunately, high costs and subscription complications are common problems with software solutions. Swansea University had to conduct extensive research to explore all the available options and find solutions that met all their requirements without compromising.



Industry context: Adapting to an increasingly digital higher education landscape

Many educational institutions face tight budgets, leading them to seek more affordable digital tools without compromising quality. Ever since the COVID-19 pandemic, there has been a greater emphasis on digital learning, especially among higher education institutions. Nearly [75% of U.S. college students](#) in 2020 took at least one online class, and the digital education trend did not end with the pandemic.

The growing focus on online learning required colleges and universities to adopt more and more software solutions to support these efforts, straining budgets. An average higher education institution spends [over \\$1.6 million annually](#) on different software systems. Document management software is generally not at the top of these expenses, but it does factor. In light of this digital transformation in education, organizations must find cost-efficient solutions to manage vast amounts of documentation.

As universities adopt more digital processes, they seek software solutions offering user-friendly interfaces, robust security, and cost-effective licensing models. Document management, especially in academic and research institutions, is becoming a critical component of daily operations, requiring reliable tools like Foxit PDF Editor.

The solution: Leveraging Foxit PDF Editor's features and attractive pricing structure

As Swansea University continued its meticulous research, a solution became clear: implementing Foxit PDF Editor.

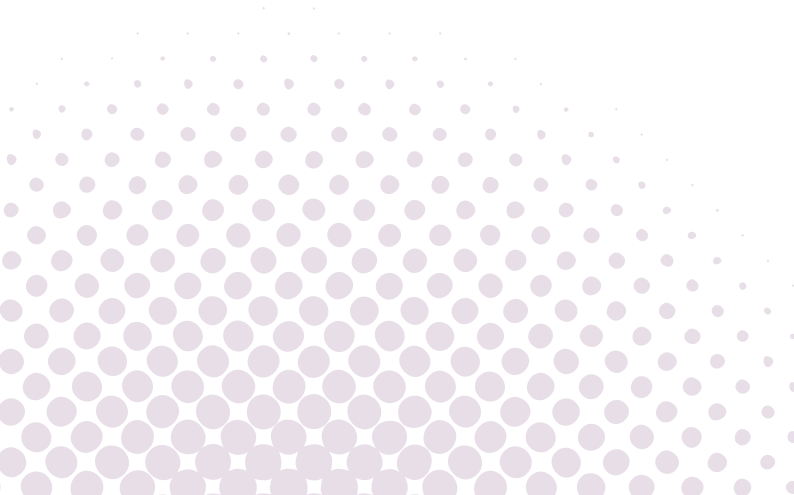
The team collaborated with colleagues across different departments at the university to gather diverse perspectives and ensure the chosen tool would meet the needs of all users. Through this collaborative effort, the university identified Foxit PDF Editor as the most suitable option.

But why Foxit?

Swansea University chose Foxit PDF Editor for its:

- ✔ **Affordable, one-time licensing fee that reduced ongoing costs**
- ✔ **Familiar, easy-to-navigate interface modeled on the Microsoft Ribbon, making the transition smooth for staff**
- ✔ **Comprehensive features, including editing, annotating, and secure document sharing, meeting all the university's requirements**

The team's research paid off as they found a PDF solution that ticked all the boxes. By implementing Foxit PDF Editor, they gained access to all the PDF features they needed while reducing costs and easing the strain on their budget.



Top ways Swansea University utilizes Foxit PDF Editor features

The university's IT department deployed Foxit PDF Editor across multiple departments, with minimal training needed due to the software's intuitive design. Integration with existing systems was seamless, allowing staff to quickly transition from Adobe Acrobat without disrupting workflows.

Swansea University used Foxit PDF Editor to improve processes in two main ways. The first was through document editing and annotation. Using Foxit PDF Editor, staff can easily edit and annotate PDF documents across different departments. There's no need for time-consuming back-and-forth messages to work together on documents. The involved staff members can edit or annotate the documents and see those changes reflected in everyone's shared copy.

Swansea University also takes advantage of the electronic signature integration feature in the Editor. Several departments at the university require signatures on contracts, agreements, and other official documentation. With Foxit PDF Editor, these departments could efficiently add digital signatures to documents when needed and verify document sign-offs using the signature tracking feature. This integration simplified signing and sharing essential documents for administrative tasks and made it more secure.

The results:

Cutting costs and increasing efficiency in documentation

Swansea University accomplished everything they hoped by switching to Foxit PDF Editor. The university noted significant concrete benefits, such as:

- ✔ **Cost Savings:** Swansea University reduced its software expenses by switching to Foxit's perpetual licensing model, eliminating costly recurring subscription fees.
- ✔ **Increased Efficiency:** The intuitive interface and comprehensive tools allowed staff to complete PDF-related tasks faster, with no additional training required.
- ✔ **Expanded Access:** Over 200 more staff members gained access to PDF editing tools due to the cost-effectiveness of Foxit's solution.

Beyond that, staff reported a more seamless experience working with PDFs, with fewer technical issues and no need for extensive support. There were fewer complaints compared to the previous software. When questions or concerns did pop up, staff could directly access real customer support professionals—not robotic answering services or AI chatbots.

Thanks to Foxit's simple, streamlined process, the IT department found it easier to manage licenses. From an administrative and cost-saving perspective, the university benefited from Foxit's one-time licensing model compared to recurring subscription-based software models.

"Foxit PDF Editor has revolutionized the way we handle document workflows. The cost savings and ease of use have allowed us to expand access to more departments, and the user-friendly interface means our staff can hit the ground running." -Swansea University Representative.

Swansea University's smooth transition to better document workflows with Foxit PDF Editor





Swansea University successfully streamlined its PDF workflows, significantly reduced costs, and enhanced staff productivity by switching to Foxit PDF Editor.

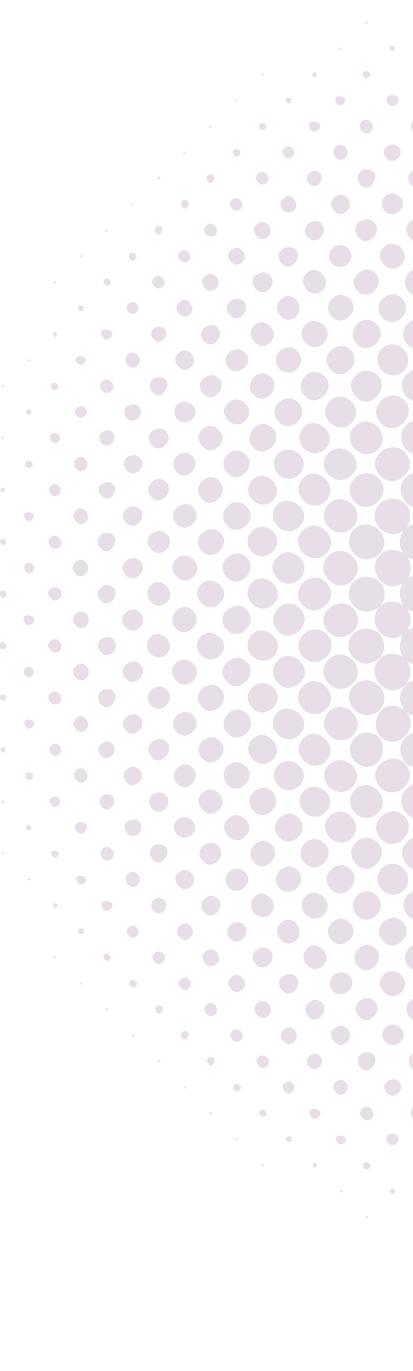
The university plans to continue leveraging Foxit PDF Editor for future document management needs and is exploring additional features, such as advanced collaboration and security options.

Discover how Foxit PDF Editor can optimize your organization's document workflows—Contact Us Today or Start Your Free Trial.

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