



# How **Foxit PDF Solutions** Simplified Insurance Workflow Challenges



ANONYMOUS CASE STUDY

Managing extensive documentation is a daily necessity in the insurance industry. One prestigious insurance company faced the challenge of efficiently handling a high volume of large documents. They dealt with an overwhelming influx of large documents daily, such as policy applications and claims processing. The sheer volume of paperwork demanded a solution to streamline workflows and improve productivity. They were looking for a way to eliminate the repetitive tasks while maintaining accuracy and compliance. This search led them to explore the capabilities of Foxit PDF.

Known for its powerful tools and intuitive interface, Foxit emerged as the perfect ally for this insurance company's document management challenges. Foxit provides a wide range of tools aimed at making document management easier. One of these tools, the Action Wizard, helps employees save time by automating repetitive tasks, making their document work simpler and more efficient.

## Understanding the Danger of Inefficiencies

The insurance company prides itself on providing exceptional service to its clients. However, the manual processes of managing extensive documentation often led to inefficiencies.

Employees spent countless hours performing repetitive tasks, such as optimizing documents, archiving, preparing files for distribution, and more. These duties consumed valuable time and increased the risk of errors, impacting the overall quality of service. They created bottlenecks, making it difficult to meet tight deadlines and maintain the expected level of quality.

Handling a high volume of large PDF documents posed a significant challenge. The company felt trapped in a cycle of repetitive jobs that hindered productivity and escalated operational costs. The need for a streamlined process became evident, prompting the search for a solution to speed up these tasks and free up resources.

The manual nature of document processing slowed down workflows and affected the company's bottom line. Inefficient processes translated into higher operational costs. Also, errors in document management ran the risk of resulting in compliance issues and financial losses. Clearly, the company needed change to maintain competitiveness in the industry.

## | How the Insurance Industry Operates

The insurance industry is changing fast. The client recognized the need to keep pace with tech innovations and customer expectations. Industry-wide, consumers demand personalized and efficient services, and companies are searching for fresh solutions.




Digital transformation is a focal point for many insurance firms. It has prompted a shift in how they approach their business practices. The ability to manage vast amounts of documentation without a hitch has become necessary. With the rise of digital communication and documentation, insurers must adapt to handle these new formats. To add more pressure, they must do so while maintaining compliance and data security.

Automation is, without a doubt, the future of document management in insurance.

Companies are striving to refine their task flows and trim operational costs. As a result, the demand for solutions that can automate document processes is trending upward. Integrating AI and machine learning into these solutions will only multiply their value.

## | Looking at the Data

Consider the following statistics that provide valuable insights into these challenges.

-  Every year, insurance fraud **costs the field \$40 billion**. When broken down, it amounts to \$80 million every day of the year.
-  To combat this, insurers process **over 100,000 documents** each year. It is a daunting task that demands careful attention to detail and advanced technologies.
-  A significant challenge is that **80% of these documents** have unstructured data, which does not follow a predetermined format. Without the proper solutions, unstructured data creates serious problems in data management and analysis. It slows down processes and leaves a lot of room for mistakes.

## How Foxit Boosted Efficiency Across Workflows

The insurance company selected Foxit PDF Editor for its impressive features, particularly the Action Wizard. Foxit designed this capability to automate workflow processes. Foxit's reputation for user-friendly solutions and seamless integration made it the top choice for tackling document management woes.

Implementing Foxit's Action Wizard marked a turning point for the insurance company. Repetitive tasks such as document optimization, archiving, and formatting were simplified to a few clicks, dramatically reducing manual effort. Customized workflows allowed the company to process multiple documents simultaneously, enhancing efficiency.

### Key Features Used:

These features brought a new level of performance and capability to the organization:

✂ **Action Wizard:** Automated repetitive tasks, streamlining document handling processes.

✂ **Workflow Customization:** Tailored workflows optimize document processing, enabling the simultaneous handling of multiple files.



## How Foxit Supports Ongoing Success

Adopting Foxit PDF Solutions yielded several quantifiable outcomes for the insurance company. The client's time savings were evident. Tasks that once took the client hours were now completed in minutes. This newfound efficiency translated into reduced operational costs, freeing up resources for strategic initiatives.

Beyond numbers, the insurance company saw other considerable benefits to its business. For example, faster response times to client requests improve satisfaction. This advantage led to growth opportunities and higher earnings. The new processes also let employees focus on more valuable tasks, boosting workforce motivation.

The insurance company's strategy involved using Foxit PDF Solutions with the Action Wizard.


This implementation allowed the client to streamline workflows, automate repetitive tasks, reduce costs, and manage its documentation needs. As a result, it experienced substantial efficiency gains. These improvements led to faster turnaround times for client requests and internal operations.

Additionally, the company reduced operational costs, which gave the client more budgetary flexibility to invest in other business areas. The organization's clients saw faster responses and more accurate, secure documentation.

Foxit PDF Solutions with Action Wizard will help the insurance company succeed in a challenging market.

## Looking Ahead

The company uses Foxit's tools to improve document management and operational efficiency. By staying at the forefront of technological advancements, it aims to continue its trajectory of growth and excellence in the insurance sector. Foxit PDF Solutions with Action Wizard has proven to be a wise choice in insurance document management; it helps organizations overcome challenges and succeed in their quest for efficiency and productivity.





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