



# How a Prominent Bank Transformed Loan Processing with **Foxit PDF Editor**



CASE STUDY

## | Executive Summary

A well-known banking institution was struggling with outdated, manual loan processing procedures that were slow, error-prone, and paper-heavy. With rising volumes and increasing pressure to cut costs and improve turnaround time, the bank sought a more innovative way to manage loan documentation.

After evaluating several tools, the bank selected Foxit PDF Editor. The decision was driven by Foxit's secure document management, integrated e-signature tools, and compatibility with the bank's existing systems. The rollout was seamless, with quick adoption across departments and measurable improvements in processing time and compliance.

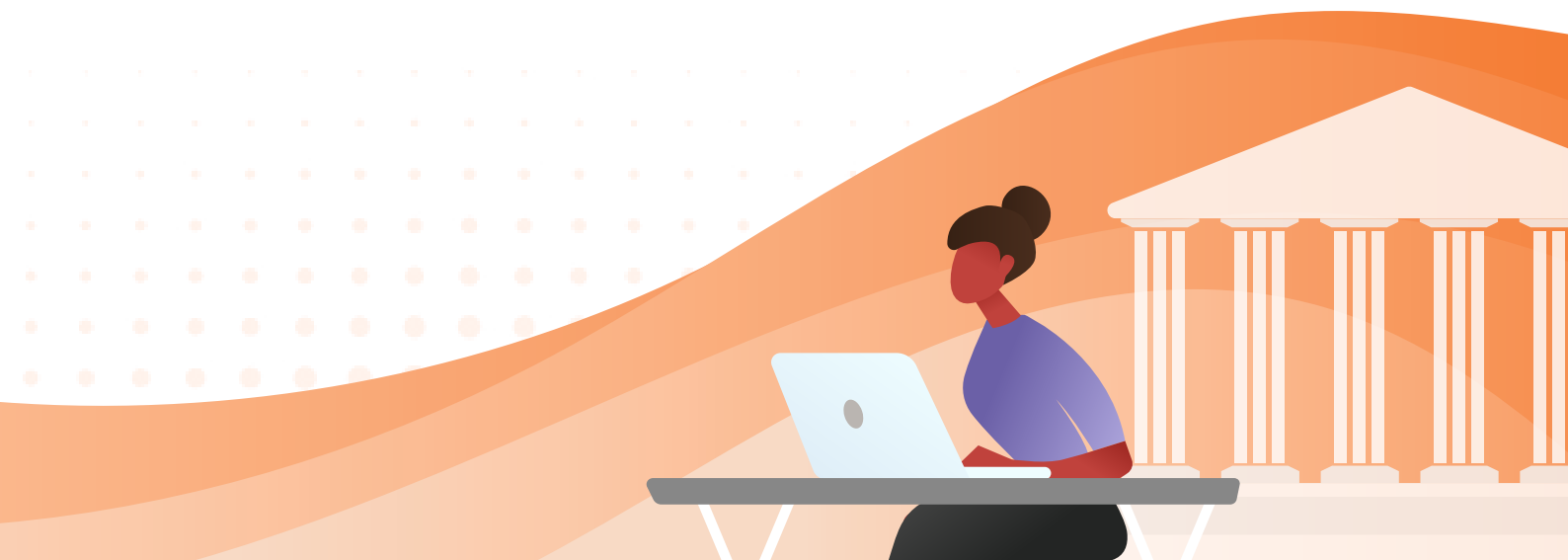
## | About the Bank

This major North American banking institution serves both retail and commercial clients. With a vast branch network and a large volume of loan activity, its operations rely heavily on efficient document processing and interdepartmental coordination. The bank employs hundreds of loan officers, processors, and administrative staff who manage tens of thousands of applications annually.

## | Slow, Manual Loan Document Workflows

Before implementing Foxit, the bank relied on manual processes to handle loan applications. Employees would print, scan, fax, and physically pass around documents for review and approval. This approach was slow and introduced a high risk of errors, delays, and compliance issues.






Although the bank had basic document management software, it lacked the functionality and scalability to support growing demand. Loan teams struggled with version control, inefficient handoffs, and limited visibility across stages. Leadership recognized the need for a secure, digital-first solution to eliminate these bottlenecks.



## | Digital Loan Processing with Foxit PDF Editor

The bank partnered with Foxit to modernize and digitize its loan processing workflow. Foxit PDF Editor provided a comprehensive set of tools to create, review, approve, and archive loan documents—all in a secure and fully digital environment.

## | New Workflow Powered by Foxit:

-  **Digital Document Creation** - Loan applications are now generated as fillable PDFs directly from internal systems.
-  **Secure Review** - Loan officers can review, annotate, and comment electronically.
-  **E-signature Integration** - Applicants and officers sign documents digitally, reducing turnaround time and enabling remote approvals.
-  **Automated Routing** - Documents are automatically routed to the appropriate departments, reducing manual steps and human error.
-  **Archiving and Audit Trails** - All signed documents are securely stored and tracked, ensuring compliance with internal policies and regulatory standards.

## | Faster Approvals, Happier Customers, and Lower Costs

The transformation was immediate. Loan processing times were cut in half, and the bank could process significantly more applications with fewer staff. Teams reported fewer errors, easier document access, and a smoother experience overall.

Customer satisfaction improved thanks to faster approvals and remote signing capabilities. Internally, Foxit's intuitive interface made training minimal, and IT teams appreciated the straightforward deployment and support.

## | Key Benefits Achieved:

- ✂ Processing time cut by more than 50%
- ✂ Fewer document errors and compliance issues
- ✂ Broader adoption across departments
- ✂ Secure, auditable workflows
- ✂ Lower costs through reduced printing and mailing



***"Our partnership with Foxit Software has been a game-changer for our loan processing. The time savings, combined with the accuracy and security that Foxit PDF Editor offers, have significantly impacted our operations. We now process loan applications faster, more securely, and more efficiently. We couldn't be more satisfied with the solution Foxit has provided us."***

Senior Loan Operations Executive

## | A Smarter Way to Process Loans

By switching to Foxit PDF Editor, this leading bank successfully modernized its loan processing workflows without the disruption or cost of larger enterprise systems. The bank gained speed, security, and scalability, helping its employees and customers experience a better way to work with documents.

Discover how Foxit PDF Editor can streamline your workflows, reduce costs, and transform how your organization handles documents—**start your free trial today.**



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