Foxit

Effective Redaction Workflow and Reduced Costs With Foxit PDF Solutions

Handling sensitive information is a daily challenge for all types of public sector organizations and institutions for numerous reasons. Our client is a prominent UK government council dedicated to performing critical work within its community. For them, managing confidential documents came with high stakes — and an even higher price tag.

Thankfully, Foxit PDF Solutions allowed them to streamline their redaction workflow and secure sensitive data while staying within budgetary constraints.

Managing Sensitive Information on a Tight Budget

Our client plays an extremely important role in safeguarding the wellbeing of vulnerable groups — particularly minors and families in need. However, in carrying out their everyday duties they must also protect vast amounts of sensitive personal information and confidential data. Doing so is a fundamental part of how they are able to provide support where it's needed the most while building trust among the people they serve.

That's why they must maintain the highest standards of data privacy and security at all times, which is where our expertise and solutions come in handy.

The Struggle for a More Efficient Solution

Before partnering with Foxit, our client faced several obstacles tied to their go-to PDF solution. Chief among them were the sky-high annual licensing fees, which put a significant strain on their already tight budget. These excessive costs continuously diverted valuable resources that could have been far better invested into supporting their core mission.

Besides the financial strain, the software lacked the minimum efficiency and functionality needed to meet the council's growing demands. Consequently, redacting sensitive information became a time-consuming and frustrating process that often required manual workarounds. This, at the end of the day, was the culprit behind slowed-down workflows and continuous human error.

As mentioned earlier, the amount of incoming sensitive data for an institution of this kind is never-ending. With the volume of documents requiring redaction, it became clear that their current approach was neither sustainable nor practical.

The council needed a solution that could integrate seamlessly into their workflows while addressing these pain points. Foxit offered them cost-effective and user-friendly tools to empower their staff to securely manage and redact sensitive information without disrupting their day-to-day operations.

Balancing Confidentiality, Costs, and Compliance

It's no secret that local government authorities work under immense pressure. On one hand, more and more compliance regulations seem to be emerging by the minute, demanding increasingly stricter protocols for handling and securing sensitive information. On the other, budgetary limitations don't always make it possible to invest in the right tools and resources to help meet these growing demands while maintaining optimal efficiency.

This scenario isn't expected to get any easier in the future. Entities like our client will likely stay on the lookout for effective solutions that simplify their operations. They also need programs that allow them to remain compliant with the law — without costing an arm and a leg.

Let's keep in mind that failing to keep sensitive data safe due to poor document management or operational inefficiencies can also be quite costly. It's estimated that UK organizations can face fines of up to *£17.5 million* or 4% of their annual global turnover, — whichever is greater — for serious infringements.

A Cost-effective and Secure Solution

So why did the council choose Foxit? Easy! Our robust redaction functionality sealed the deal. This feature was crucial to make sure that confidential information is thoroughly protected throughout workflows without risking errors and hefty fines. This level of security, combined with the ability to integrate seamlessly into existing systems, made us an ideal choice for the council's needs.

The implementation process ran seamlessly. The council adopted hundreds of licenses for the Foxit PDF Editor, which allowed a broad range of staff members and social workers to manage sensitive case files more efficiently. The success of this process was largely due to the close collaboration between the council and Foxit's support team.

The key features adopted were:

✎ **Advanced redaction functionality:** Foxit's redaction tools allowed the council to securely and thoroughly redact confidential information from documents before sharing or archiving. This promoted compliance with privacy regulations and helped prevent potential data leaks.

✎ **User-friendly interface:** The intuitive interface of Foxit PDF Editor allowed social workers to quickly learn the system. This empowered them to process reports and handle sensitive information with minimal training.

How Foxit Enhanced Workflow and Reduced Costs for the Council

The council saw a clear reduction in costs after adopting our tools, especially when compared to their previous solution. The move from an expensive and hard-to-use system to a more efficient platform helped slash licensing fees. It also eliminated the need for excessive manual effort.

As for the qualitative benefits, Foxit made life much easier for social workers by streamlining their redaction workflows. What used to be a time-consuming and error-prone process became quicker and more secure.

Speaking Results With Foxit

The UK government council has streamlined its operations through the successful implementation of Foxit PDF Solutions. This strategic move has enabled them to optimize its redaction workflow and significantly reduce operational costs. As the council continues to grow, it plans to continue to leverage Foxit's capabilities to further enhance its overall document management processes.