



FORSYTH TECH IMPLEMENTS DIGITAL DOCUMENT SOLUTIONS ACROSS CAMPUS WITH FOXIT



CASE STUDY

Chris Pearce, Vice President and CIO at Forsyth Technical Community College, was searching for the right solution to enable his students, faculty, and staff to thrive in a digital environment. In recent years, Pearce felt the need to accelerate campus-wide digital transformation and began looking for suitable methods. As an institution that focuses on its student success in learning and equity, Forsyth Tech required the best technology that everyone on campus could benefit from.

With new goals to shift to a more digital and remote-friendly campus, Pearce needed an innovative way to convert workflows from paper-based to digital. A strong and capable PDF editor turned out to be the solution that could meet the institution's diverse document needs.

Forsyth Tech Goes Digital with Foxit PDF Editor

Forsyth Tech had a lot of face-to-face and paper shuffling workflows on campus. Documents ranging from administrative papers such as enrollment, policies, and records, to student learning materials were mostly kept as paper. At the time, the college had a few PDF editors, but did not roll out a complete PDF solution. Pearce and his team identified that the broad deployment of PDF editing software was an essential move for their campus document workflows to go digital.

Forsyth Technical Community College has been offering vocation instruction and training in skilled trades since 1960. Today, they have expanded to 9 campus locations and offer college transfer, two-year degree programs, short-term training, corporate training, continuing education, personal enrichment classes, and much more. Their mission statement is "Forsyth Technical Community College advances student success through excellence in learning, completion, equity, and post-graduate outcomes".

"Foxit seemed to be open to, and interested in partnering with us. They understood our challenges and what we were up against."

- Chris Pearce, VP & CIO

Foxit's PDF technology was the perfectly packaged solution that combined all the features they needed in a single platform. Foxit's desktop editor, Foxit PDF Editor, provided the right PDF features to move away from traditional paper workflows. With Foxit PDF Editor, Forsyth Tech could use PDF documents to enable communication and collaboration through a common, standardized, portable and secure electronic file format. This made documents viewable on all devices, making it possible for anyone on and off campus to have access to the resources they needed.

Smooth Deployment and Support in Record Time

Forsyth Tech needed PDF editors for different departments to use, such as in Enrollment, Human Resources, IT, and Legal departments. Students and professors also needed PDF editors for their learning needs. With Foxit's help, Pearce was able to seamlessly introduce a new software to his campus and provide faculty with the right tools and training to dramatically reduce their turnaround time.

"The learning curve was great. Without skipping a beat, they [our staff] could easily ease into it without learning a whole new system."

- Chris Pearce, VP & CIO

Foxit PDF Editor's familiar user interface, modeled after Microsoft ribbons, allowed Forsyth Tech users to effortlessly learn how to integrate the software into their daily work. The straightforward licensing options, with perpetual and subscription models, also sped up the deployment process. The smooth deployment, ample support from Foxit, and seamless adoption by end users, were some of the main highlights Pearce experienced while working with Foxit.

"Working with Foxit was easy. We got what we needed quickly and were able to move forward."

- Chris Pearce, VP & CIO

The Versatility that Students, Faculty, and Staff Could all Benefit From

The rich and reliable features of Foxit PDF Editor met a multitude of use-cases. Human Resources could build fillable forms. The Enrollment department could collect files and signatures from students electronically. Other staff could collaborate by adding edits, comments, highlights, and annotations to their digital document. Pearce himself often used the OCR feature to scan and make his PDFs text-searchable so he could easily find information that he was looking for.

"We were able to provide for our employees in addition to our students. Some of the other solutions we were looking at were prohibitive enough where we wouldn't have been able to do that."

- Chris Pearce, VP & CIO

As a current doctorate student himself, Pearce understood the challenges students face when looking for good but affordable software to enhance their learning experience. With Foxit PDF Editor, Forsyth Tech could also provide students and teachers with the necessary resources to work on documents digitally the same way they would with paper. As a result, the versatile use-cases of different roles and departments were easily met through Foxit PDF Editor's implementation at Forsyth Tech.

"Here's the solution we could adopt that works for everyone."

- Chris Pearce, VP & CIO