



FDA Uses Foxit to Index and Optimize Content in its Large Repository



Business Challenge

The United States Food and Drug Administration needed a solution to help manage the large volume of documents in its OpenText Documentum® repository. Their documents existed in many formats, which forced the agency to support multiple viewers in order to access all the different file types. In addition, the ability to search on documents in the repository was extremely limited since the documents were images with no searchable text, making it difficult and time-consuming to locate and retrieve specific documents.

Solution

The inability to search the full text of all documents led the FDA to choose Foxit's ImageOptimization® for Documentum solution. With ImageOptimization, the federal government agency was able to identify images in the repository, convert them to compressed, web-optimized, and fully-text searchable PDF's, and have the entire content of all documents fully indexed in Documentum. This enabled the agency to quickly search for information, access documents more rapidly, and reduce the number of viewers needed to support their library of content.



With Foxit's ImageOptimization for OpenText Documentum, the FDA was able to organize and interact with their repository more efficiently.

Results

With Foxit's ImageOptimization for OpenText Documentum, the federal government agency was able to organize and interact with their repository more efficiently. With indexed, text-searchable documents, the FDA could now search on all of the content within their repository, enabling faster access to the information they contain. In addition, by converting all documents to the PDF format, ImageOptimization eliminated the need to support multiple viewers, making it even easier for users to work with their Documentum repository. Lastly, by compressing and optimizing all the images in Documentum, the government agency could view, download, transmit and interact with documents more quickly both in the office and on mobile devices for maximum accessibility.



Benefits

Objective	Benefits Achieved
▶ Enable efficient information search on the documents contained within OpenText Documentum	✔ Foxit's ImageOptimization OCR'd and converted all documents to searchable PDF, making it possible to quickly and easily search on all of the content in the repository
▶ Reduce the need to support multiple viewers to access the varied file formats in the library	✔ ImageOptimization converted all documents to standardized PDF's, eliminating the need for multiple file viewers and streamlining access to all documents in the repository
▶ Facilitate mobile accessibility and curb bloated file sizes	✔ Through file compression and optimization, ImageOptimization made it easier to view, transmit, download and interact with documents on both desktop and mobile
▶ Preserve the existing workflow with an integrated solution	✔ Foxit's ImageOptimization is designed specifically for OpenText Documentum, facilitating smooth integration and intuitive user adoption